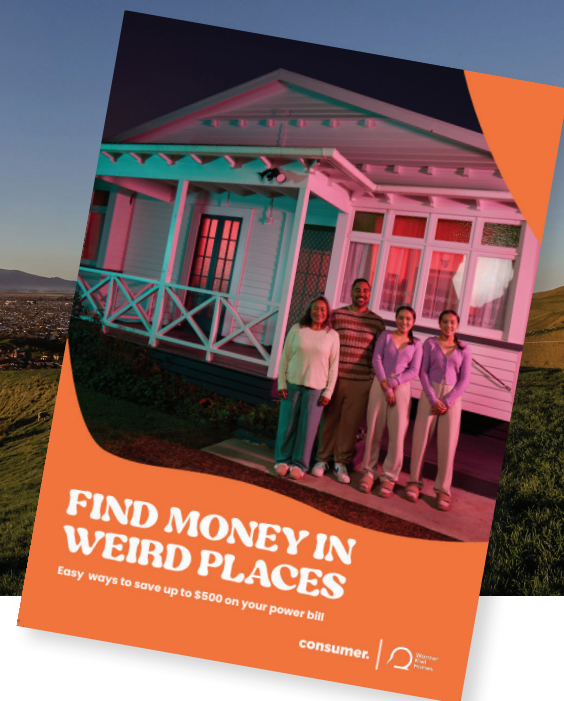


# Marlborough Lines

Energising Marlborough's Future



**FIND MONEY IN WEIRD PLACES**

Easy ways to save up to \$500 on your power bill

consumer.



## Stay warm and reduce power costs this winter

As the days become shorter and temperatures head south, power bills start to rise. With the cost of living also creeping up, Marlborough Lines is sharing some smart tips to help you save money on your power bill this winter.

As we approach the shortest day of the year, we want to make it easier for our electricity consumers to reduce their power bills without having to compromise on staying warm and comfortable at home, says Marlborough Lines Commercial Manager Scott Wilkinson.

"If you're anything like us, with the onset of winter you'll be spending more time at home in your slippers, using more electricity to heat your home and stay warm," Scott says.

"It's no surprise this increase in power usage results in higher power bills, but with a few handy tips and tricks, you can make your home more energy efficient and hopefully save some money in the process."

**Check your power plan:** Did you know people who regularly compare prices with competing power companies save more money than people who stay with the same power company? Households can save between \$300 and \$400 a year simply by changing to a cheaper plan. Head to

the Powerswitch website and answer a few simple questions to quickly compare thousands of power plans and potentially save yourself some money.

**Keep warm, dry air in and cold, damp air out:**

Dry air is easier to heat, so crack your windows throughout the day to release stale, damp air. Block up draughts in doors and windows and close curtains as soon as the sun goes down to retain the warm air inside your home.

**Reduce hot water usage:** Heating water can comprise a third of household power usage. Reduce your hot water by having short showers (setting a timer can be useful), use cold water washes in the laundry and fix any dripping hot taps.

### Energy Savings Campaign

For more ideas on making your home more energy efficient and reducing your power bill, such as using the right heater in the right room and how to utilise a fan to distribute heat more effectively, head to the Energy Savings page of our website and download the free guide "Find Money in Weird Places" by Consumer NZ and Warmer Kiwi Homes.

Hard copies of these pamphlets should also be available from several local organisations including:

- Citizens Advice Bureau Marlborough
- Maataa Waka Ki Te Tau Ihu Trust
- The Salvation Army
- Blenheim Family Store
- Ministry of Social Development - Blenheim
- Marlborough Pasifika Trust
- Age Concern Marlborough

## Discount Payment

Marlborough electricity consumers can look forward to a reduced power bill this month, thanks to Marlborough Lines' discount payment of \$10.19 million.

As a consumer-owned electricity distribution business, we share our success with eligible consumers connected to the network through our annual discount payment.

Over the past 23 years, we have shared approximately \$162 million in discount payments with eligible consumers.

This year's payment was made available to consumers' electricity retailers on May 26 and should show up on your most recent or next electricity bill as a credit.

The amount of your discount payment is dependent on the type of connection you have, number of days connected and electricity consumption across the year, with the average eligible residential electricity consumer connected for the full year receiving about \$240 (including GST).

For more information about the discount payment, including eligibility criteria, head to our website and search for "discount payment":

[www.marbloroughlines.co.nz](http://www.marbloroughlines.co.nz)

## Keep informed

To keep up with the latest MLL news visit our website [www.marbloroughlines.co.nz](http://www.marbloroughlines.co.nz), and follow our **Facebook** page for information about:

- Energy efficiency
- Faults and emergency events
- Major projects
- Planned shutdowns
- Public safety
- Recruitment
- Sponsorships



## Consumer satisfaction survey

As part of our commitment to continually improve and exceed our consumers' expectations, Marlborough Lines conducts an annual consumer satisfaction survey. The survey provides consumers with an opportunity to assess a broad range of our services, as well as expressing opinions on its governance and management approach and aspects such as sponsorship and pricing.

The survey is facilitated by an independent external organisation, and since 2021 it has been conducted online. This year the survey will be run in July or August and an email invite to participate will be sent to over 16,000 electricity consumers. We would value your time and input to help us better understand our consumers' needs and expectations so we can continue to improve our services to you.